Launching the Resource Repository for Assessment Librarians

From Needs Assessment to Pilot & Beyond

Presenters

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Introduction: Setting the Stage

Library Assessment Repository circa 2015

Jessame Ferguson

Library Assessment Repository

"...**easy-to-use** system for organizing and accessing library assessment examples, products and findings. This will allow librarians to **share any type of assessment method and resulting findings**, including those that are often never published, such as inconclusive or negative results. Through **well-organized searching options**, it will allow all librarians to find evidence based assessment models to begin their projects and then compare their findings with the results of others."

Needs Assessment Survey

- Conducted in Spring 2017

- 379 Responses

- Predominantly academic librarians

Select how you might use a freely available, online Library Assessment Repository

Search the repository for examples of instruments or tools to use	95.5%
Review results, reports or case studies as examples of best practice	85.1%
Deposit instruments (surveys, rubrics, questionnaires) or tools	82.2%
Locate peers or colleagues doing similar work as me	77.2%
Review findings from similar studies to compare to my own findings	76.4%
Find answers to commonly asked questions	70.3%
Share assessment results or findings from studies done by my library or organization	65.5%
Find other repositories that include assessment-related resources in my area of interest	59.9%

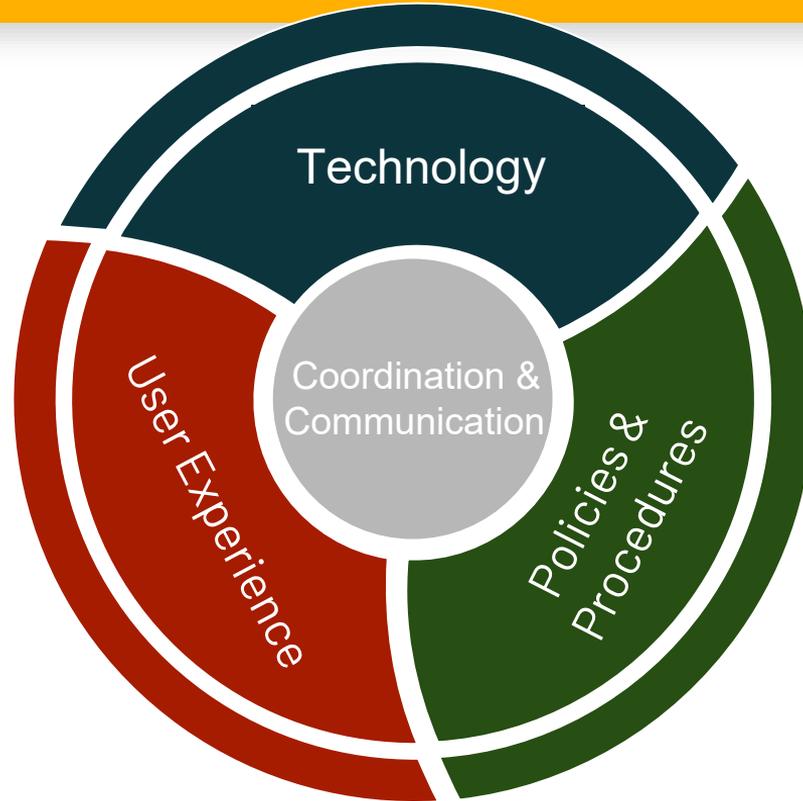# How likely would you be to use these resources?
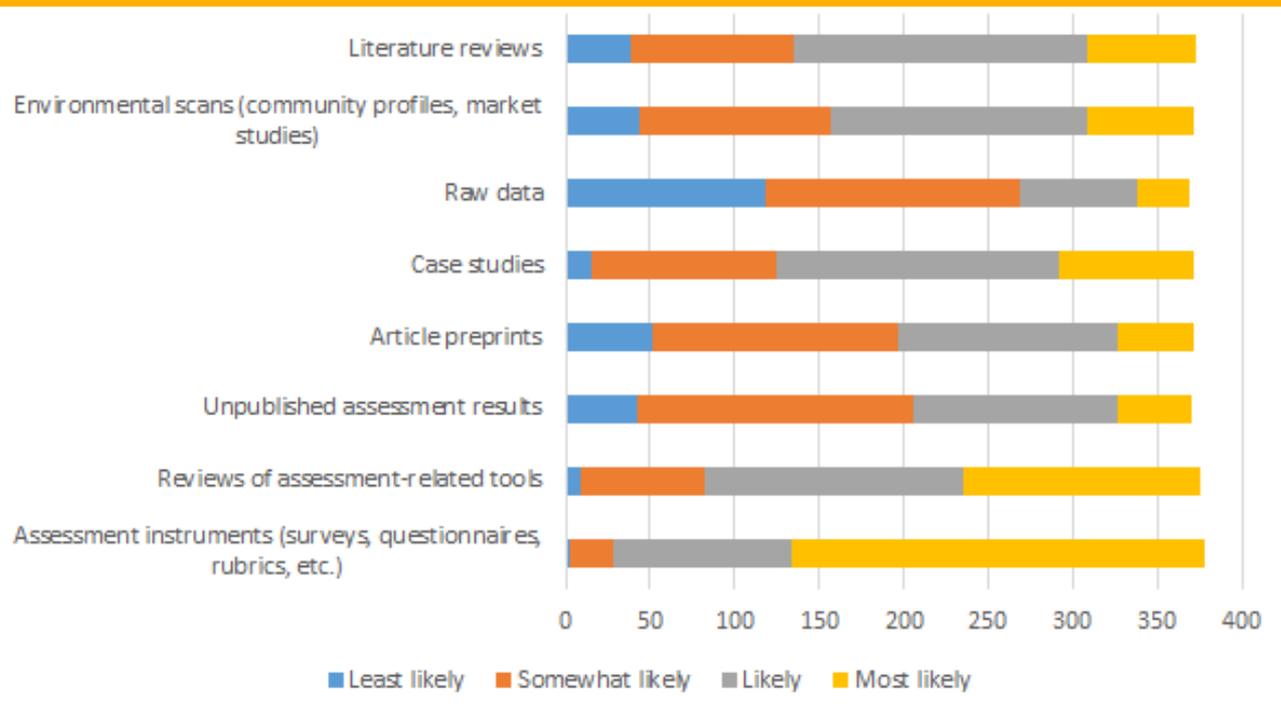
Most desired

- Easy to navigate interface to find resources
- Quality of resources
- Good alignment with resources and what I'd like to measure
- Easy to use
- Good organization, with quality metadata

Managing the Pilot of Omeka.net

Library Assessment Repository Pilot Site

Featured Item

Assessment on the Ground

Blog that profiles assessment activities at Temple University Libraries and beyond

Featured Collection

Assessment Instruments

Data input forms, survey instruments, focus group scripts or interview protocols.

Recently Added Items

Workshop Feedback

This is a half-page assessment form designed to gather participant feedback at the end of a workshop.

Review of Poll Everywhere

Poll Everywhere allows users to poll live audiences with a single question (or a group of questions/polls) using mobile devices that access the web,...

Usability Testing Methods

Usability Test--six tasks and a post-task interview

Seven test participants, some located remotely

Zoom served as an effective testing tool

      Allowed remote or "hybrid" testing

      Screen Sharing and Recording features were effective
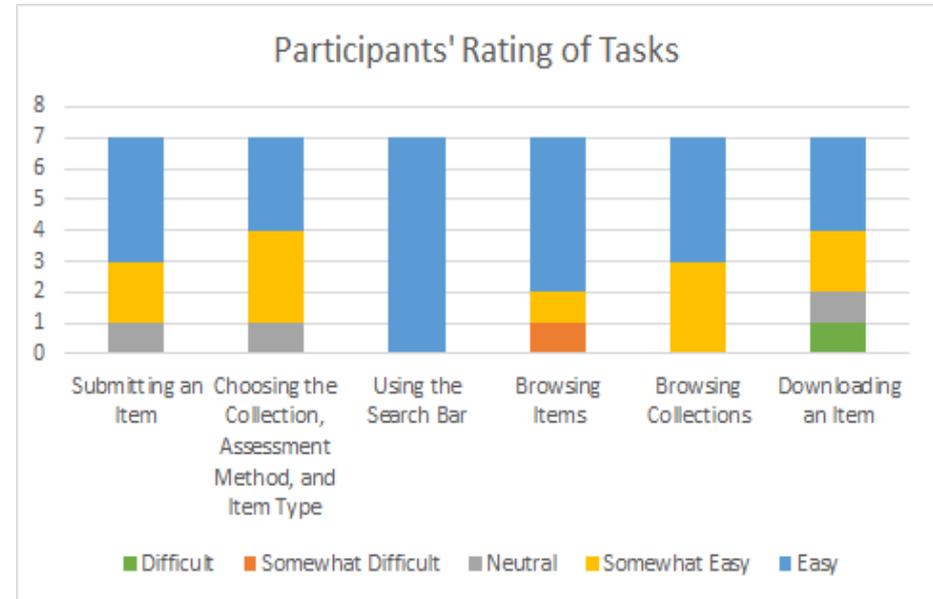
      Streamlined consent process

Usability Testing Results

Usability Threshold met! All tasks rated "easy" or "somewhat easy" by most participants

Identified "sticking points":

- Choosing metadata
- Browse Collection display
- Filtering by Institution type not available

Participants' Rating of Tasks

Lessons Learned: Needs Assessment

- Survey served as excellent advocacy tool

- Survey design: might have asked users to rank items

Lessons Learned: Usability Testing

- Zoom as a usability assessment tool
- Needs assessment informed usability testing
- Challenges of collaborative research among multiple institutions: IRB
- Some results raise questions for further consideration
  - Audience--which groups will use the LAR?
  - Platform--is ease of use or a close fit between form and function more important?

Lessons Learned : Grassroots Pilot Process

Volunteer Coordination & Communication in a Virtual Environment

- Documentation for passing the baton
- Staying true to the original intent while allowing for new innovation
- Single team in Phase II

Next Steps: Scope and Sustainability

Scope:

Is this a space for sharing research, or is this a space for sharing assessment projects and tools? Should we include all types of resources, or select a single type?
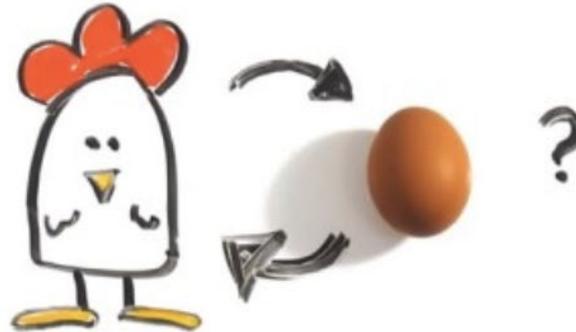
Sustainability:

How can we best structure the project to ensure sustainability in terms of volunteer effort for administration, marketing and recruitment of resources over time?

Next steps: Start with the Scope or the Platform?

Questions/Feedback

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Many Thanks!: Contributors to Omeka.net 2018 Pilot Phase 1

Technical Group

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User Experience Group

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