Development of an Open-Access Survey to Assess Library Effectiveness

Small academic libraries often lack the funds, personnel, tools, and expertise to measure our effectiveness. As a result of an ACRL "RoadShow" we determined that the ACRL Standards for Libraries in Higher Education would be our best guide. We were encouraged to focus on 1 or 2 standards. The ACRL Standards were a basis for surveying Library Directors and Institution Administrators. Each was asked to rank the standards in order of importance. Explanations of the scope of the principles were included in the survey.

Institutional Effectiveness

Libraries define, develop, and measure outcomes that contribute to institutional effectiveness. Libraries are engaged in the purposes of continuous improvement.

Educational role

Libraries develop and support information-literate learners who can discover, access, and use information effectively for academic success, research, and lifelong learning.

Launch

Survey of Library Effectiveness

<table>
<thead>
<tr>
<th>Questions</th>
<th>Institutional Effectiveness (all stakeholders)</th>
<th>Faculty/Librarian collaboration</th>
<th>Effectiveness of the librarians, resources, and information literacy programs</th>
<th>PALNI Institutions - Spring &amp; Fall 2019</th>
<th>PALNI Institutions - Spring &amp; Fall 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>27</td>
<td>13 on Institutional Effectiveness (all stakeholders)</td>
<td>14 on Educational Role of the library (only Faculty)</td>
<td>15 PALNI Institutions - Spring &amp; Fall 2019</td>
<td>All administrators/staff* and faculty* invited</td>
<td>&quot;self-identified roles on their campus&quot;</td>
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</tbody>
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Purpose

The Value Survey measuring the Educational Role and Institutional Effectiveness of the library will be a Formative Assessment. Results will be used to:

➢ Implement improvements
➢ Advise allocation of resources
➢ Educate campus decision-makers and advocate for the library
➢ Offer an Open-Access Survey

For more Information, including Bibliography:

Value Survey
https://libguides.palni.edu/library/value/

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