Crowdsourcing Safety: using a dashboard to keep the library safe

How It Worked

● Created using LibInsight
● Simple URL provided to all library staff
● Live dashboard covering 7 days
● Reporting form for comments and additional information about a report
● Weekly report was given to library administration
● A weekly summary report provided to staff

Facts

● Dashboard ran from 8/27/2020 to 5/21/2021
● 1921 incidents / violations recorded
● 2121 students warned of violations
● Anonymous submissions by library staff and student employees via a webform

Intended Outcomes

● Keeping everyone safe
● Engaged participation = greater impact and scope
● Identifying areas / times of concern

Future Considerations

● Keep data live / current
● Engaged participation
● Platform considerations