

# University of South Africa

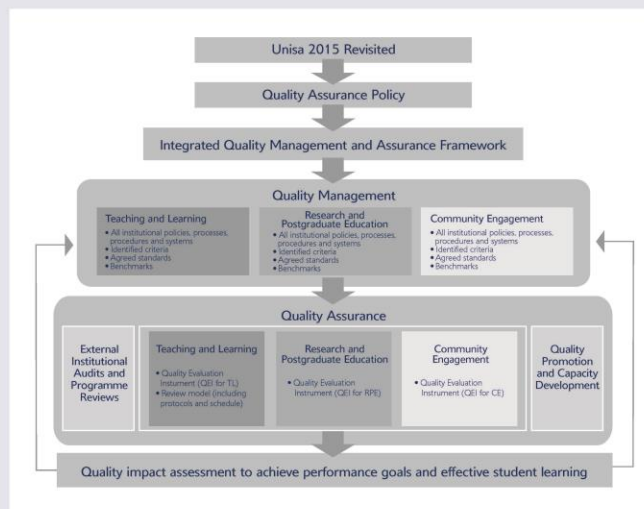
– worldwide influence



## Open Distance Learning Library Quality measures across:

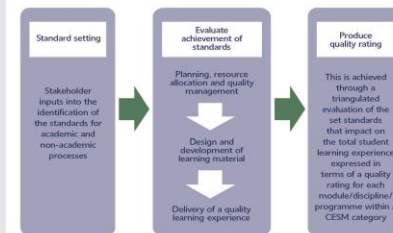
- 10 Branch Libraries on African Continent
- Mobile Libraries
- Services on Mobile Devices
- Postal Services
- Online Services
- 2,800,000 Items
- 103,000 e-Books
- 91,000 e-Journal Titles

## INTEGRATED QUALITY EVALUATION: STRUCTURE



## QUALITY EVALUATION INSTRUMENT TEACHING AND LEARNING: LIBRARY

Interaction of all stakeholders to set standards and evaluate performance



## Technology-Based Quality Evaluation Instrument

- Three dimensions**
  - Planning, resource allocation and quality management
  - Design and development of learning materials
  - Delivery of a quality learning experience
- Benefits**
  - Aligned with curriculum & module development cycle
  - Enhanced turnaround time, reduced costs
  - Various numbers of modules in PQM
- Integrated stakeholder perspective**
  - Students, Lecturers, Moderators, Markers & Tutors

## Additional standards applied for ODL Library

- Committee for Higher Education Librarians of South Africa (CHELSA)
- Standing Committee of National and University Libraries (SCONUL)
- International Federation of Library Associations (IFLA)
- Standards for distance libraries – Association of College and Research Libraries (ACRL)