University Library Assessment Program: Making the Most of Library Statistics
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1. Library Data and Statistics
- **Annual Analysis of ARL Published Statistics**
  - Reports analyze average U15 results compared to U of S for all ARL indicators.
  - These reports provide key metrics and benchmarks for the U of S and demonstrate our commitment to move beyond simply submitting annual statistics to using published results to determine trends over time and benchmark to our U15 peers.

2. Library Surveys: E.g. Library Employee Opinion Survey (LEOS)
- LEOS is an assessment tool that provides the library with valuable information that informs planning and the library's approach to transformative change.
  - In 2014, University Library employees completed LEOS for the fourth time providing feedback on eleven different dimensions.
  - This graph illustrates the University Library results for each dimension in 2008, 2011, and 2014.

3. Performance Indicators and Benchmarking
- The Achievement Record tracks progress over time and, where possible, benchmarks to a select group of fifteen research-intensive universities in Canada – "the U15".

4. Other Assessment Related Activities:
- Peer and student evaluation of teaching, periodic reviews, and provision of data to colleges for accreditation purposes.

University Library Assessment Program assizes quality and effectiveness of library operations and programs.

University Library Assessment Program developed within context of strategic plan:
- Reflects progress toward achievement of mission, vision, and core strategies.
- Demonstrates commitment to evidence-based decision making.
- Tracks progress over time and benchmarks with select group of 15 research-intensive universities in Canada (U15).

Linked to University's Framework for Assessment (3 broad purposes):
1. Quality Improvement
2. Accountability
3. Quality Assurance