

SYRACUSE UNIVERSITY
LIBRARY

Librarians Do It Differently

Library Assessment Conference, October 26, 2010



Nancy Turner, Syracuse University Library

COMPARATIVE USABILITY TESTING WITH STUDENTS & LIBRARY STAFF

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Learning Commons | Open 24 hours
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Floor 6 | 8 a.m. - 5 p.m.

SCIENCE AND TECHNOLOGY LIBRARY

8 a.m. - 11 p.m.

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Method

-
- ✦ Locate the book *Beloved* by Toni Morrison. Is this book available for you to check out of the Library?
 - ✦ Locate an electronic journal in the subject of psychology.
 - ✦ Find a multi-media item, like a video, for a presentation you are doing on health and the college student.
 - ✦ Find and access the full text of an article from the online journal *Nature*.
 - ✦ Show me how you might locate first-hand accounts or primary resources (diaries, newspaper articles) by people who worked on the Erie Canal (1840-1860).

SELECTION OF SEARCH TOOLS

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Learning Commons | 8 a.m. - 8 p.m.
Floors 3-5 | 8 a.m. - 8 p.m.
Floor 6 | 9 a.m. - 5 p.m.

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http://library.syr.edu/

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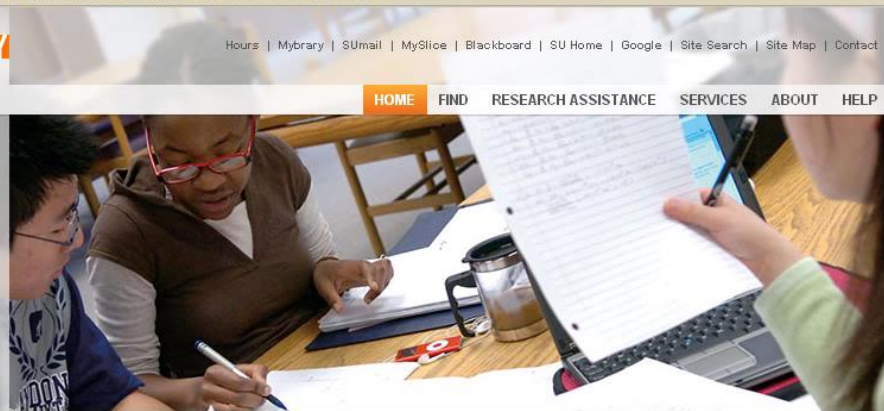
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**PRIOR KNOWLEDGE of LIBRARY
RESOURCE ORGANIZATION and
REPRESENTATION**



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Browse Databases

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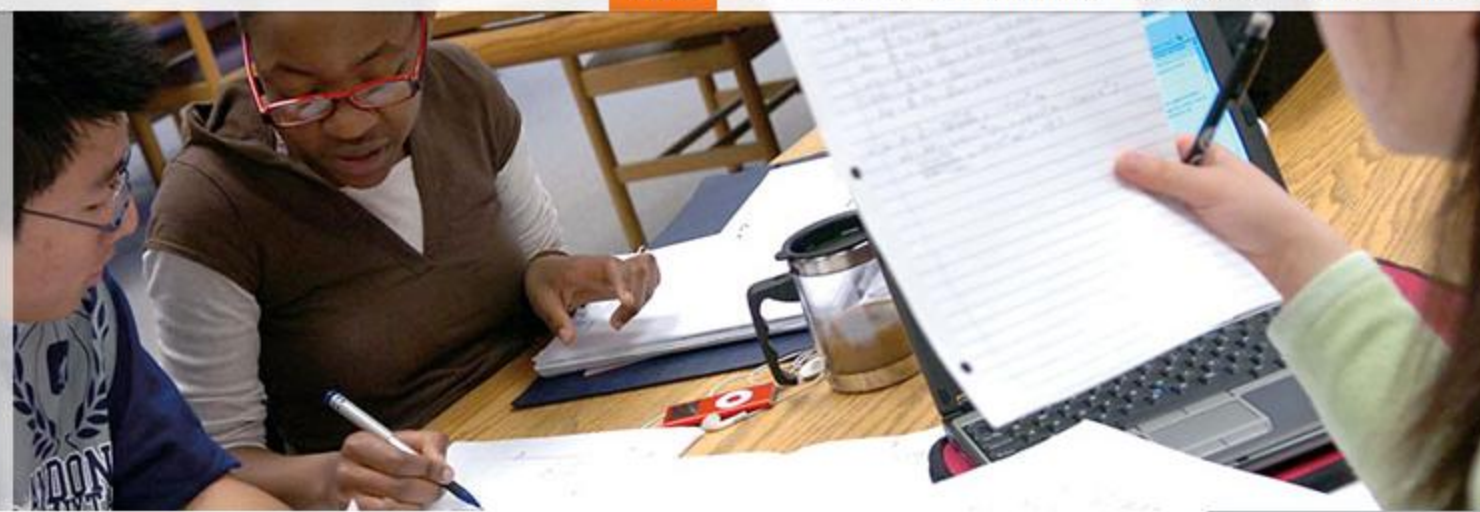
News

LEVEL OF PERSISTENCE

IMPLICATIONS FOR WEB REDESIGN



- Faculty Resources
- Graduate Resources
- Undergraduate Resources
- Subject Guides
- Special Collections
- Staff Directory
- Ask Us!



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Keyword Author Title Journal Title Subject

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 Learning Commons | Open at 10 a.m.
 Floors 3-5 | 10 a.m. - Midnight
 Floor 6 | CLOSED

SCIENCE AND TECHNOLOGY LIBRARY
 12 p.m. - 8 p.m.

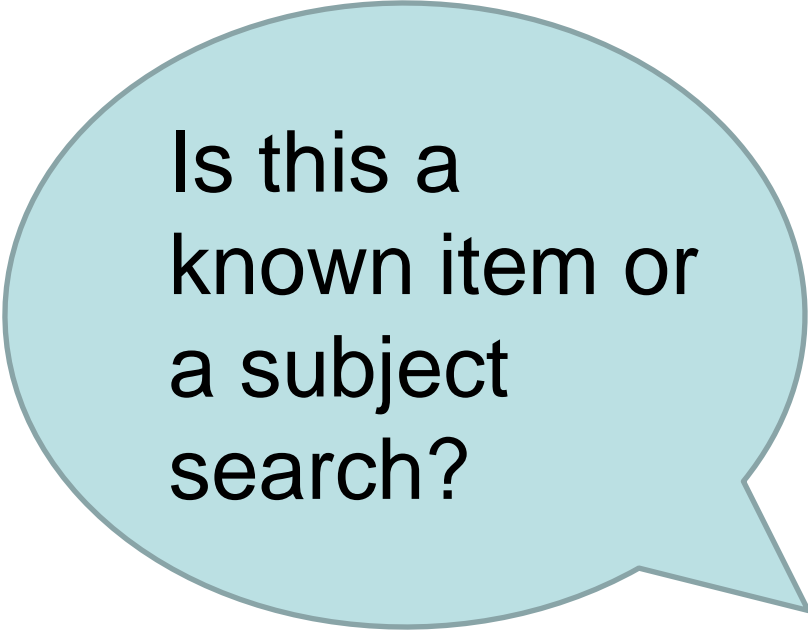
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IMPLICATIONS FOR REFERENCE & INSTRUCTION



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known item or
a subject
search?



Is this a
Google
search or
something
else?